

Wandsworth Community Transport

1b Yukon Road, SW12 9PZ - Registered Charity No. 286095



Diversity, Equity, Inclusion and Accessibility (DEIA) Charter

Our commitment

At Wandsworth Community Transport (WCT), we believe that everyone should be able to participate fully in community life.

For more than 40 years, we have worked to remove transport barriers that can lead to isolation, exclusion and inequality. We recognise that people experience different opportunities and challenges depending on their age, disability, health, ethnicity, faith, gender, sexual orientation, socio-economic circumstances and life experiences.

As a charity whose purpose is to improve access, mobility, independence and social connection, Diversity, Equity, Inclusion and Accessibility are fundamental to who we are and how we work.

We are committed to creating an organisation that is welcoming, respectful, accessible and inclusive for all.

Our principles

1. Accessibility first

We will work to remove physical, communication, digital and procedural barriers that prevent people from participating fully in community life.

2. Nothing about us without us

We will listen to and involve the people who use our services when shaping decisions that affect them.

3. Community voice matters

We will seek out and value the views, experiences and perspectives of the diverse communities we serve.

4. Representation strengthens decision making

We recognise that diverse perspectives lead to better decisions, stronger governance and better services.

5. Equity requires action

We understand that fairness does not always mean treating everyone the same. We will seek to identify and remove barriers and provide support where it is needed most.

6. Continuous learning and improvement

We will continue to listen, learn and improve our understanding of Diversity, Equity, Inclusion and Accessibility.

7. Transparency and accountability

We will be open about our progress, celebrate success and acknowledge where further work is needed.

We Commit To

- ✓ Treating everyone with dignity, fairness and respect.
- ✓ Promoting equality of opportunity across our organisation.
- ✓ Creating accessible services and environments.
- ✓ Challenging discrimination, harassment and exclusion.
- ✓ Supporting an inclusive culture for trustees, staff, volunteers and service users.
- ✓ Improving representation across our governance and workforce.
- ✓ Using lived experience to inform our services and decision-making.
- ✓ Listening to feedback and acting on what we learn.
- ✓ Working in partnership with others to promote inclusion across our communities.

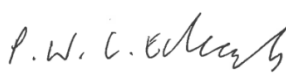
Our Promise

We recognise that building a truly inclusive organisation is an ongoing journey rather than a destination.

We are committed to ensuring that Wandsworth Community Transport remains an organisation where everyone is welcomed, valued, respected and able to participate fully.

Signed: 

Chair: Victoria (Hicky) Clark

Chief Executive Officer: Peter Edwards 

Date: August 2026